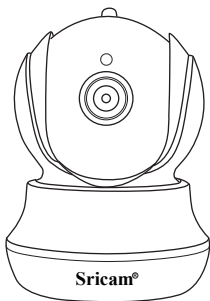# Sricam®

## SP020
## Quick User Manual

**Customer Service**

Monday - Saturday

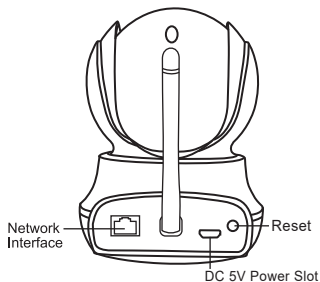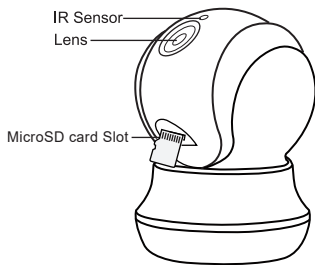9:00-18:00 Beijing Time (UTC +8)

E-Mail: Support@sricam.com

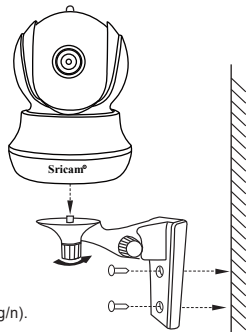Skype ID: tech.sricam

Website: www.sricam.com

**For Videos of how to setup IP Cameras please visit Website:  www.sricam.com/videos**

## Products Introduction

IR Sensor

Lens

MicroSD card Slot

Network Interface

Reset

DC 5V Power Slot

## Hardware Installation

1: Screw the mount on the wall with the two screws Provided.

2: Loosen the thumb screws to adjust the mount to the desired position. Once the position is set, tighten the screws securely.

Sricam

## Before starting setup

Make sure of the following:

- Your router supports the 2.4GHz frequency band (802.11b/g/n).

- Your router DHCP is enabled.

- Your smartphone is connected to the Internet with a WLAN/Wi-Fi that the camera will connect with.

- You know the WLAN/Wi-Fi password.

- Your smartphone, camera, and router should be within about 8 feet during setup. After your camera is set up,you can move the camera to your preferred location(the configurations are saved to camera system）

**-For Videos of how to setup IP Cameras please visit Website: www.sricam.com/videos**
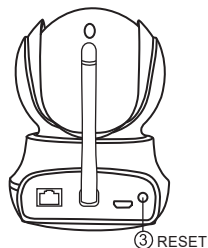
## Start setup

### Step1. Product Connection
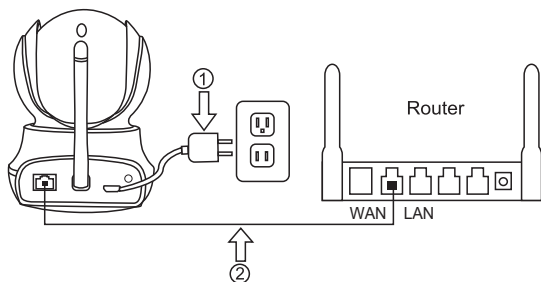


Step1-1: Power the IP Camera.

Step1-2: Connect the camera to the network. (Connect the camera to a Router or Switch with a RJ-45 Ethernet cable.)

Step1-3: Reset to default setting (After power on the camera, then keep pressing the RESET button until you hear a clash sound from the camera)

③ RESET

### Step2. Sricam APP Installation

**Method 1:** Scan the QR code to download the"Sricam" App.
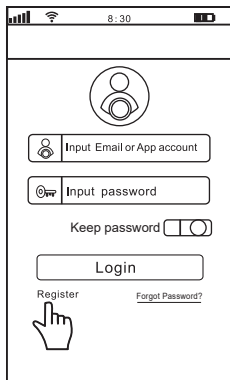


Android
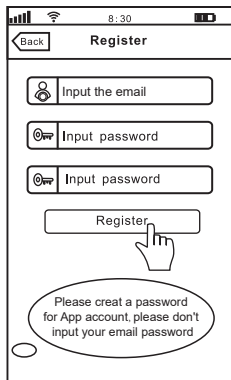


iOS

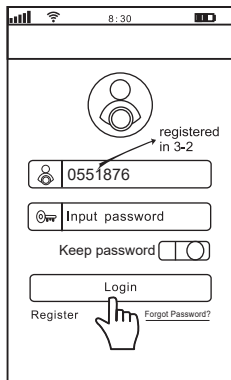**Method 2**: Search"Sricam"on Google Play or iOS App Store

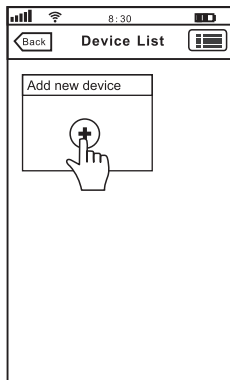## Step3. Register an APP User Account


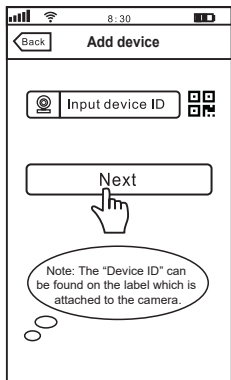
3-1



Register

Input the email

Input password

Input password

Register

Please creat a password for App account, please don't input your email password

3-2



registered in 3-2

0551876

Input password

Keep password

Login

Register                Forgot Password?

3-3

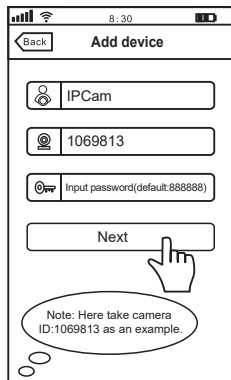## Step4. View the Camera on a Smart Phone (Open the "Sricam"App and follow these steps)



Device List
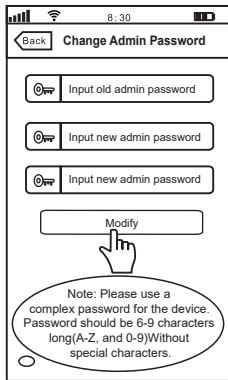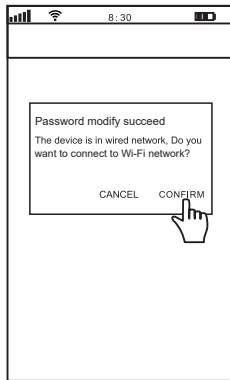
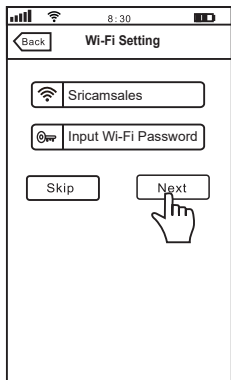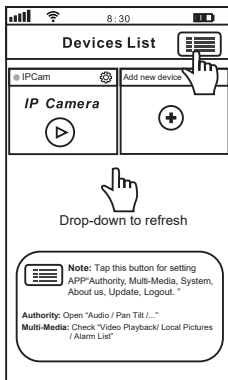Add new device

4-1



Add device

Input device ID

Next

Note: The "Device ID" can be found on the label which is attached to the camera.

4-2



Add device

IPCam

1069813

Input password(default:888888)

Next

Note: Here take camera ID:1069813 as an example.

4-3

## 4-4

**Add device**

Back

1069813

The device is online.For the security,you'd better change the password immediately

Skip | Change Password

## 4-5

**Change Admin Password**

Back

Input old admin password

Input new admin password

Input new admin password

Modify

Note: Please use a complex password for the device. Password should be 6-9 characters long(A-Z, and 0-9)Without special characters.

## 4-6

Password modify succeed

The device is in wired network, Do you want to connect to Wi-Fi network?

CANCEL | CONFIRM

## 4-7

**Wi-Fi Setting**

Back

Sricamsales

Input Wi-Fi Password

Skip | Next

## 4-8

**Devices List**

IPCam

IP Camera

Add new device

Drop-down to refresh

Note: Tap this button for setting APP"Authority, Multi-Media, System, About us, Update, Logout. "

Authority: Open "Audio / Pan Tilt /...."
Multi-Media: Check "Video Playback/ Local Pictures / Alarm List"

**Live video stream on smart phone**



| 1.Local record | 2.Screenshots | 3.Resolution |
| --- | --- | --- |
| 4.Speaker | 5.Upside down | 6.Alarm switch |
| 7.Settings | 8.Microphone | 9.Pan & Tilt |

## Trouble shooting:

-If the IP camera can't be found in step4-4, please make sure you have done step 1-3 to insert a pin to reset the IP camera and wait for 30 seconds.

-If you experience inconsistent signal,it could be due to 1)too many devices sharing the same internet network.Or 2)the IP camera is too far from the router if using Wi-Fi connection.

-If you fail to setup the Wi-Fi network in step 4-7, please make sure your smart phone is not connecting to a 5G Wi-Fi signal. You can resolve this issue by 1) reconnecting to a non-5G Wi-Fi signal on your smart phone or 2) skip this step and setup the Wi-Fi by going through the steps under "settings">"Network Setting" on the app.

-For any other quality and setup issues,it is recommended you insert a pin (until you hear a clash sound) to reset the IP camera.

**For configuring and watching live videos on Windows PC, please download SricamPC software and user manual at website:** www.sricam.com/download

## More FAQs:
1. How to restore the camera to factory settings
2. How can I add the camera to my 2nd phone
3. Camera ID, Camera Password, App Account ID and Password
4. How to setup Alarm Record
5. How to watch live streams with ONVIF clients

**Please visit:**
www.sricam.com/faqs

# FAQ1: MicroSD card record and playback setting

## 1) Insert the microSD card to the camera



## 2) MicroSD card format and record setting

Log in "Sricam" App and follow the steps:Settings -> Record Setting -> SD card Formatting-> Record Switch
(Note: If you use 64G or 128G SD card can't recording, you need to format the SD card to FAT32 format on your PC. If the SD card recording is full,it will automatically loop coverage, you do not need to manually delete the video file.)
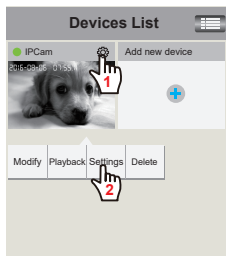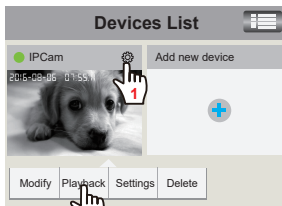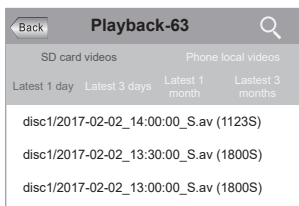


FAQ1-1
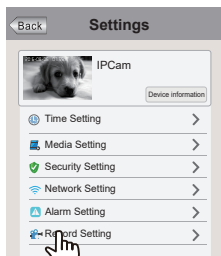


FAQ1-2
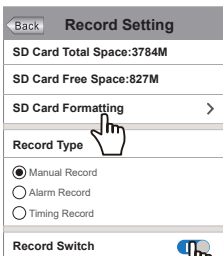


FAQ1-3

## 3) Record Playback(on App)

Log in "Sricam" App and follow the steps: Settings >> Playback

Tap " Playback" for playback the record on MicroSD card,as pictures below (Note: each record is 30 minutes)
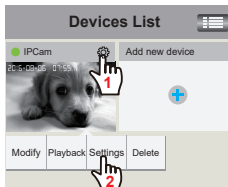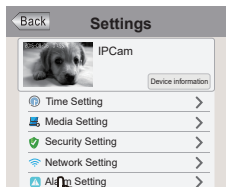


FAQ1-4



FAQ1-5

# FAQ2: How to Setup Motion Detection Alarm

## Step1: Enable motion detection alarm

Step1-1: Tap "Settings" button >> "Settings" >> "Alarm setting" be the alarm setting window as pictures FAQ2-1 , FAQ2-2 and FAQ2-3.
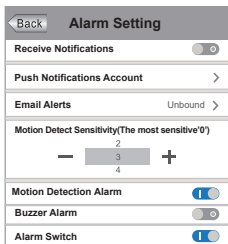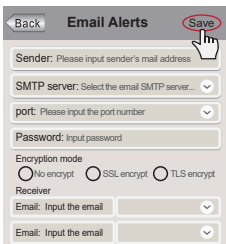


FAQ2-1



FAQ2-2

Step1-2: Enable "Motion Detection Alarm" and "Alarm Switch" as FAQ2-3



FAQ2-3



FAQ2-4

## Step2: Choose motion detection alarm notification types

There are 3 types you can choose to get the alarm notification.

- **Phone push alarm**

Enable "Receive Notifications" then the camera will push notification to your smart phone when an alarm is activated. Push notification account is default as the Sricam app login account. If don't need this function, you can delete the push account.

- **Buzzer alarm**

Enable "Buzzer Alarm" then the camera's buzzer works when an alarm is activated.

- **Email Alerts**

The alarm notification will send to your designated email address.

Tap " Email Alerts", and fill in the email information as below guide

1. Sender: Please input your email address (e.g., Lucy@gmail.com).
2. SMTP server: The server address for the Sender's email account.
3. Port: Please select 587 or 465 if the SMTP address is mtp.gmail.com, Smtp.mail.yahoo.com or smtp.live.com(Hotmail.com). If not, please select 25.
4. Password: input  password
5. Receiver: Enter up to three receiving email accounts (e.g., you may have both Lucy@gmail.com and Marcy@yahoo. com) as picture FAQ2-4

If failed to setup Email Alert, please activate your Gmail or Yahoo Email account, Please check FAQS 8 in website：www.sricam.com/faqs